Rules Enforcement Facilitators

What is a Rules Enforcement Facilitator?

A Rules Enforcement Facilitator is a OneKeyTM MLS Participant appointed by the Board of Managers to assist other Participants in the following specific issues:

- a. Cooperating Broker is having difficulty making an appointment to show.
- b. Listing Broker/Agent is not timely providing any required written instructions by the owner, stating that the property is not currently available to be shown, or there are any other owner-directed restrictions on showings or access.
- c. Listing Broker/Agent is not making timely arrangements to present an offer.
- d. If the Listing Broker does not return the provided Offer Acknowledgment Form (or some other form of Verifiable Electronic Communication) or a Sworn Declaration Statement stating the offer was presented to the owner.

Note - MLS rules concerning showings and offers apply to Office Exclusives with buyer agents.

The Facilitators only take calls from Participants. All issues should first try to be resolved between the two Brokers. If the two Brokers are not able to rectify the problem, any one of the Rules Enforcement Facilitators listed below may be called.

Please note, the Facilitators are only permitted to assist with the issues listed above.

Name	Office	Town	Phone#
Rachel Benedetti	Premium Properties	Flushing	718-358-3700
Carmen Cartagena	Mega Star Realty Corp.	Ozone Park	718-848-7700
Frank Paruolo	Century 21 Bays Edge	Sayville	631-563-1616
Liz Boucher	Houlihan Lawrence Inc.	Katonah	914-232-5007
Louis Budetti	ERA Insite Realty Services	White Plains	914-922-9622
Roy Sobel	Roy Sobel Premier Properties	Roslyn Heights	516-236-7118
Jim Izzo	Cow Harbor Realty	Northport	631-459-7540
Ron Garafalo	John J. Lease	Middletown	845-344-2800
J.P. Endres	BHG Rand Realty	Rockland	845-634-4202
Renee Hughes	Compass Greater NY	Manhasset	516-996-9737
Anthony Domathoti	Exit Realty Premium	Bronx	718-829-2300
Angie Primus	Primford Homes, LLC	Bronx	917-547-2730
Geraldine Sapanaro	Moriches Bay Realty	Center Moriches	631-878-0003
Charlie Cruse	Signature Realty Consultants	West Hempstead	516-483-3948
Richard Parisi	Century 21 Parisi Realty	W. Babylon	631-669-3900
Ann Marie Pallister	Signature Premier Properties	Hampton Bays	631-235-8347
Marcene Hedayati	William Raveis Legends Realty Group	Tarrytown	914-332-6300
Gary Leogrande	Keller Williams NY Realty	White Plains	914-761-7878
John Olivero	Griffith Olivero	Goshen	845-294-9333
Carole McCann	Hudson Heritage Realty	Washingstonville	845-497-7717
James Powers	Tapestry Real Estate Of Queens	Bayside	718-460-1943
Selwyn Prince	Majestic Homes & Estates	Garden City	516-725-2204
Rose Marie Princi	Coldwell Banker Distinctive Homes	Shoreham	631-821-2040
Peter M Caputo	ERA Caputo Realty	New Hyde Park	516-437-0333
Dorothy Botsoe	Dorothy Jensen Realty	White Plains	914-450-0600